Francesca Colagrossi

User Experience Designer | Systemic Designer

Passionate and curious to discover the world, how it works and how people behave. I love to write and ask myself the reason of things.
I strongly believe in design as a useful discipline to solve problems from the simplest to the most complex.

ABOUT ME

+39 333 4087470

fracolagrossi06@gmail.com

portfolio

linkedin

HARD SKILLS

User research

Axure

Figma

Adobe CC

Miro

HTML/CSS

Rhinoceros

Keyshot

POWER SKILLS

Leadership

Proactivity

Public Speaking

Accountability

Inspired

Comunication

LANGUAGES

ITA   Native

ENG   IELTS 6.0

POR   B1

EXPERIENCES

2021

Project Manager | Sielte S.p.A

Development and management of IT projects for Fastweb S.p.A
- Contract control and review, relationship with the Business Partner.
- Telephone lines, data, switchboards design.
- Costumer care, scheduling of activities and intervention planning.
- Engagement of technical teams, management of activities and critical issues on the field.

2020

St George's English School | Lab Technician, Rome.

Management and teaching support for the laboratory of science

AUG 2019

Interaction Designer | Periferica Project, Sicily.

Experience Design of a hypogeum museum
- Brainstorming and Mind Mapping
- Research and Interviews
- Personas and Customer Journey Map
- Prototyping
- Project presentation

2014 2018

Receptionist | Hotel De Petris, Rome.
Customer receptions and hospitality management

EDUCATION

2022

Master Full Time in UX Design | Talent Garden Milano
- User Experience Research
- UX Design: Personas, Costumer Journey, Interviews
- Prototyping: Wireframes, Screen-flows

2018 2021

Master Degrees in Systemic Design | Politecnico of Turin
- Innovation Design
- Product Design
- Virtual Design
- Systemic Design

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MAY 2018

IELTS Plus | British Study Centres Oxford
- IELTS plus
- Speaking, listening, writing, reading

2016 2017

Erasmus + Project | Faculdade de belas-artes de Lisboa
- Urban Design
- Communication Design
- Product Design

2014 2018

Bachelor Degrees in Systemic Design | "La Sapienza"
- Product Design
- Communication Design
- Exhibit Design

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