Classified Privacy policy

This page aims to inform you about how we handle your personal data on our website. If you have any questions about how we handle your personal data that are not answered on this page, do not hesitate to reach out to privacy@classified-cycling.cc.

1. Identity

The organization responsible for processing your personal data is Classified Cycling Classified Cycling, Damplein 23, 2060 Antwerp, Belgium. Our enterprise number is 0733.606.545.

You may contact our DPO via privacy@classfied-cylcing.cc.

2. Why do we process your personal data?

2.1. Make the website work

When you visit the website, some personal data will be collected such as browser information, your IP address, the type of device you are using, etc. This type of information is required to make the website work.

2.2.Dealer

If you are a dealer or are applying to become a dealer, we need some personal data to enter into an agreement with you. We collect information such as your name, phone number, email address, address and other information required for to engage with each other and conduct business.

Classified will store all details in its ERP system and will keep such data for a legal period of 7 years.

2.3.Recruitment

We encourage you to apply for a job at Classified via one of our job postings. To ensure a smooth recruitment process, we ask you for applicable personal information such as contact details and information from your past and current working experience. By completing the form, applying for a job and following our recruitment journey, you consent to the processing of your personal data to manage your job application. In the event you are not selected as a team member, we will add your details to our talent pool such that we may contact you again in the event a future opportunity arises. If you do not wish to be included in this talent pool or

would like us to delete your application, please take the necessary steps to inform us about this choice.

After the recruitment process your data will either be kept in your personnel file (see our employee privacy policy for info) or for one year after finishing an unsuccessful recruitment process.

2.4.Support

By using the support form on our website you can reach out for personalized support. By using the form you give consent to process your personal information to handle your query and contact you directly.

After successfully resolving your support request we will keep personal data included in the request for 2 years.

2.5.Register a product

You can register products on our website. To register your component, we require some personal data such as contact details and component serial numbers.

2.6.Book an appointment with a dealer

Via our website you can contact one of our authorized Classified dealer directly to book an appointment or to buy one of our products. When you fill out the form, the information you provide will be sent to the dealer of your choosing which will then contact you directly. By using the form, you consent to the transfer of your data to the corresponding dealer.

3. Who will receive your personal data?

The following parties may handle your personal data:

- Relevant Classified team members
- Third party software such as office tools, financial tools, recruitment tools and website-related tools. Third party software tools may only process your data on our behalf.
- Classified authorized dealers that are presented on our dealer locator and for which you have scheduled an appointment.

4. Transfers to countries outside of the EU/EER

Some data may be transferred outside of the EU/EER due to a number of applications we use, e.g. newsletters and recruitment. When using such a tool we ensure the required safeguards are in place to protect your data. These safeguards

include Standard Contractual Clauses (or SCCs, model contracts created by the European Commission).

5. Your rights

Whenever you share personal data that is processed, you have certain rights linked to such processing. To summarize, you have the right to:

- Access the personal data we process of you.
- Rectify any data that may be incorrect.
- Ask for erasure of any personal data, but keep in mind this right is not always applicable. If in doubt, contact us and we will be happy to help you out.
- Ask for restriction of the usage of your personal data. In some situations you may not want us to delete your data, but you may not want us to process your data for specific reasons.
- Object to certain processing of personal data, for example if we would send you a newsletter as an existing customer and you no longer want to receive our newsletter. In this example we will always include a link in the newsletter that allows you to cancel your subscription to the newsletter.
- Receive back any data you provided to us in a universal format.
- Withdraw the consent you gave us, as described in chapter 2.

You also have the right to lodge a complaint with the <u>Belgian Data Protection</u> <u>Authority (BDPA)</u> if you feel we have not correctly processed your personal data. Keep in mind we are always willing to discuss any complaint you might have.

In the event you have any question regarding your rights or wish to exercise certain rights, please contact <u>privacy@classified-cycling.cc</u> and we will answer your request as soon as possible.