



Work Health & Safety Manager Client Profile

Story

Reporting required monthly to usually the head of HR. HR always looking for the most efficient and quality focused training methods to ensure they are abiding by the law.

Solution

- We can help you get your time back.
- We can help you streamline your processes
- We can provide an easy to access and deliver compliance dashboard.
- We can automate reminders for training which you can include in staff KPI's so that responsibility is put back on employer.
- We can help you efficiently reach compliance and assist you in focusing on your core business. Taking the pain out of training.

Technical Maturity

Slowly moving over from face to face and implementing online learning often with LMS/Scorm packages.

Solution

PlanSafe can provide site specific and position specific training that covers first response and warden training as well as procedural training such as demonstration training on "how to". Can also cover work health safety site specific training tailored to your industry working with your own content. We can tie in visual asset management to site based training. We can integrate with most LMS programs.

Business Situation

Solution

- Accreditation requirements include fire safety training. If records are not kept, it can result in a “not met” that can amount to sanctioning of business, withdrawal of funding and even closing down of facility.
- If business is caring for vulnerable people, health care standards also need to be kept compliant as well as base level compliance levels.
- Vulnerable people need to be kept safe, staff need to understand how to best attend to an emergency situation at the first stage of evacuation, before emergency crews turn up and take over.
- Staff working with vulnerable people need to understand procedures they need to upkeep to maintain their own safety and the safety of others.
- Staff need to be able to refresh knowledge whenever required, training content needs to be available and accessible always.
- Costs need to be kept low, in particular workers compensation claims.

- Automated reminders from PlanSafe ensure that records are kept up to date and training is delivered to the right people at the right time.
- Additional standards and procedures (including fire engineering solutions) can be included in the training and staff aware of what needs to be done in the case of an emergency.
- ESP ensures that all information regarding warden structure and site specific needs are communicated and kept up to date with emergency services.
- Plansafe can be accessed any time anywhere so that staff can refresh knowledge when they feel the need or have forgotten a process.
- Correct training will educate staff on the correct process to carry out a task minimising workers compensation claims.

Resource Capability

Computers available to staff to complete at the office or workplace, if not staff have mobile devices they can use to access the training.

We need to ensure that training is deliverable on mobile. Project Redback

Content Medium

Solution

- Usual Platforms
- Industry conferences
- Facebook, insta, LinkedIn, Youtube, Google

- Like and follow our LinkedIn page to see the latest trends and technology that can assist your business and industry.
- Invite them to be a part of our partner newsletter, we can send a link for them to request to subscribe.

ESP Message

Solution

Yes

ESP benefits, public safety, we save lives together.

Challenges

- Pulling staff together to attend training
- Ensuring that staff are paying attention to training and acknowledging and understanding required processes specific to their location.
- Dealing with training agency staff or new staff quickly, high turnover of staff, regular changes.
- Many staff from non-english speaking backgrounds .
- Contractor management, ensuring that all contractors receive induction training prior to coming to site including understanding where any hazardous materials are located on site.
- Ensuring that all the appropriate people are receiving the correct training for their roles and responsibilities.

Solution

- Self-serve, on-demand training equals higher completion and compliance rates for any user level.
- Content is specific to the location, staff will only be trained on content specific to their workplace and position.
- Online training can be deployed quickly via a link and completed prior to attending site.
- If a non English speaking person is completing the training, they can organise to do it at a time that they have a translator handy to help them through it.
- Contractors can complete the online training prior to coming to site, the interactive floor plans can include asset management and associated training, ensuring that contractors understand specific details of location of materials such as asbestos, including photographs to ensure that visual and literal instruction is provided.

Goals

- Ensure that staff, volunteers and contractors complete their training modules.
- Make sure that training is engaging and informative.
- Messaging delivered through training must “sink in” so that all stakeholders know how to complete their jobs and deliver our customers the best possible outcomes, together we all must comply in the background, seamlessly so that we are able to achieve our company’s strategic goals, outcomes and plan.
- Training must be exact and adhere to required standards.
- Keep workers compensation claims to a minimum so that insurance costs stay down.
- Completion of accreditation training.
- Adequate knowledge and application by learner through testing and coachin.
- High learner satisfaction (via CSAT measures).

Solution

- Easily keep data collection current
- Business model ensures currency is maintained so any changes are reflected in training instantly.
- Training is engaging because it is site specific, students only learn what they need to, specific to their role and location. No unnecessary content.
- Being online, it is accessible anytime anywhere and complete within the hour. Student is assessed on the content and assessor receives records on pass rate.
- Training modules delivered in timely fashion so that staff can focus their time on delivering to the company’s core business and strategic outcome.
- Combine quality training that can be easily kept relevant and up to date as building plans change over time.
- Connect data to emergency services to strengthen safety measures.
- Appropriate and engaging training enables staff to retain knowledge and be empowered to know what to do and how to do their jobs best minimising workplace incidents.
- PlanSafe assessments show pass rate and dashboard can show management where training outcomes are being misunderstood or need more attention.