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Taylor Farms:

Advances in Digital Transformation Without Adding Resources

Challenge

Looking back now, it's hard to remember the "before" state. A time, just a few years ago, when Taylor Farms was using shared excel files, paper workflows and the phone to communicate critical product specification information. At its best the process was manual and time consuming. At its worst, the process allowed multiple people to import, export and edit data simultaneously leaving them vulnerable to errors. No matter how hard everyone tried, the process of managing thousands of specifications simply didn't scale. It was nearly impossible to see issues that repeated over time with a particular vendor.

Taylor Farms' 20,000 employees were on a mission to nourish America, and they deserved a better way.

Solution

Partnering with Specright allowed the Taylor Farms team to use mobile devices to ensure everyone on the floor always has the most current data – removing their dependence on static SharePoint links that often broke. Nothing is outdated, and managers no longer have to run to a printer to find out what's current.

Employees embraced the new solution immediately, and found the mobile view and search tool particularly relevant. With a simple click, anyone with access rights can find non-conformances, run audit reports, and track details all the way back to the original source. Global transparency across operations is a huge time saver for the team.

As a testament to the ease of use, the team started by piloting the solution with six plants. Over time they grew to support 20 locations and 4,000+ specifications, without adding additional dedicated resources.

Impact

The Taylor Farms team enjoys the benefits of a scalable, centralized repository for all of their specification needs. By partnering with Specright, they have been able to see across operations leading to:

- **Avoided hiring 15 full time staff.** Without Specright, the team would need a fulltime specifications manager per plant to manage supplier operations. With 20 plants under management that would be an additional 28,800 hours of work chasing down documents each year.
- **Increased reliability.** Eliminating manual steps, and having insight across the operation has saved countless hours and made the operation more reliable.

- **Confidence in regulatory compliance.** Meeting regulatory requirements is as easy as running a report. What used to create anxiety and could take hours, now can be done in a few clicks. Our average compliance with non-expired audit reports has increased by more than 65%.



What the Experts Say

"Specright is a huge time and sanity saver. We now have one version of the truth that is far more reliable than the old way of doing things. It outperformed all the other systems we considered because it provided complete transparency down to the individual component level."



Andrew Kesler

Corporate Director, Supplier Food Safety & Compliance Systems