

# Custodial Management

Streamline Custodial Services Across Multiple Facilities with This One-of-a-Kind Unified, Easy-to-Integrate Module



When it comes to custodial services, facilities maintenance managers often find themselves performing a balancing act with the growing awareness of health & hygiene, safety, and liability on one side, and the rising costs, diminishing budgets, and high staff turnover on the other. Experts predict custodial services will witness turnover rates as high as 400 percent, costing enterprises upward of \$50,000 annually.<sup>1</sup>

The general sluggish adoption rate of digital tools and enablers in custodial services has further added to the conundrum, leading facilities managers to have limited visibility into processes, people, and expenses. This makes it difficult to estimate staffing and resource requirements, irrespective of whether they outsource custodial services or perform them in-house.



**To overcome the headwinds, enterprises have a pressing need to streamline their custodial services management processes as part of the larger facility maintenance practice.**

Like any other organizational function, modern-day custodial services require a strong technological core, backed by data and enterprise-wide integrations that help paint a vivid picture of the complete custodial value chain. And this is where TMA systems' Custodial Management module can help enterprises take a step toward the future of facilities cleaning practices.

The Custodial Management module is the only custodial management tool that can seamlessly integrate with existing WebTMA solution. As a result, enterprises are empowered to efficiently manage custodial staff, workflow processes (routes), and cleaning supplies. At the same time, facilities managers can capture and map custodial requirements back to facility management costs in a single integrated database. The integrated system also provides maintenance teams with access to a robust work order system, material management, project management, and accounting framework.

## The Features



**Conduct custodial inspection** powered by configurable inspection forms that can be accessed at any time, from any device



**Complete integration with WebTMA** to track and record all custodial data (expenses, real-time status of work orders, and cleaning supplies inventory, among others)



**Schedule custodial routes and manage cleaning supplies** to ensure efficient, uninterrupted operations



**Leverage embedded features** like ISSA 612 Cleaning Times, APPA Custodial Staffing Guidelines, and CDC Disinfecting Tasks



**Assign and modify task schedules** across specific room types and spaces



**Track staffing levels** via labor needs on scheduled services



**Design a variety of duty lists** for individuals or crews that permit self-checking of compliance

## The Benefits



Eliminate lengthy training by printing duty lists for your custodians



Estimate labor based on the level of cleanliness required or desired



Schedule multiple shifts, each having its custodial tasks and frequencies



Access numerous pre-formatted reports for fast and accurate custodial service information



Compare estimated custodial costs against budgeted amounts by buildings, areas, and rooms



Manage facilities, materials, and personnel in one place

**Discover how WebTMA can transform your organization.**

Email us at  
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Visit us at  
[www.tmasystems.com](http://www.tmasystems.com)

## References

<sup>1</sup>Top Five Trends in Custodial Services for 2022:

<https://www.prideindustries.com/our-stories/top-five-trends-in-custodial-services-for-2022>

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